

Community Safety Reporting Guide



Crime

- If the problem is an immediate emergency then call 999
- In a non-emergency situation you can contact Warwickshire Police on 101
- Warwickshire Police Interactive Reporting Tool for crime and ASB:
<https://www.warwickshire.police.uk/ro/report/>
- Information can also be given anonymously to the independent charity Crimestoppers on 0800 555 111 or via their website <https://crimestoppers-uk.org/>

Anti-social Behaviour

If the problem is live and occurring then report to the police (see above details). If not, you can email the Stratford-on-Avon District Council's Anti-Social Behaviour Officers:

- Kully Deol on email Kully.Deol@stratford-dc.gov.uk
- Jenny Logan on email Jenny.Logan@stratford-dc.gov.uk

Problems relating to housing tenants or noise should be directed to the organisation that has the powers to address the problem.

- **Housing Tenants:** In Stratford-on-Avon District, social housing is the responsibility of a number of Housing Associations. Information about the main Housing Associations in Stratford District can be found here: <https://www.stratford.gov.uk/homes-properties/housing-associations.cfm>
- **Noise:** For Stratford-on-Avon District, please contact the Environmental Protection team on 01789 260835 or by emailing envhealth@stratford-dc.gov.uk

Further information can be found at <https://www.stratford.gov.uk/environment/nuisance.cfm>

Environmental Crime

If you wish to make a report about flyposting, abandoned vehicles, fly tipping, littering or graffiti you can find more information here about guidance on the issues and reporting:

<https://www.stratford.gov.uk/environment/fly-tipping.cfm>

You can contact the Streetscene team:

- Email: streetscene@stratford-dc.gov.uk
- Telephone: 01789 260616
- [Report it Online](#)

Rural Crime

If a crime has occurred you must contact Warwickshire Police on 101 or, in an emergency, 999. You can contact the Rural Crime Advisors if you live in a rural area and

- you are a victim of crime, or are concerned you may be at risk and would benefit from crime prevention advice



- you would like to arrange a crime prevention talk to your community group or interest group
- you would be interested in arranging a village crime prevention 'property marking' day, where property such as bicycles, lawn mowers, power tools etc. can be securely marked. Parish Councils working with their local community can achieve 'Supported Village' status and signage.

If you wish to contact the Rural Crime Advisors, please do so using the following email addresses:

- Rebecca Jenkins- Rebecca.Jenkins@stratford-dc.gov.uk
- Alison Packer- Alison.Packer@stratford-dc.gov.uk

Business and Cyber Crime

Make a scam/rogue trader complaint to Trading Standards via Citizens Advice Consumer Service on 0808 223 1133 . www.warwickshire.gov.uk/tradingstandards

Fraud and Cyber Crime can be reported in a number of ways depending on the specific circumstances. Initial guidance is provided here: <https://www.warwickshire.police.uk/advice/advice-and-information/fa/fraud/useful-contacts-for-fraud-cyber-crime-advice/>

Civil Disputes

Civil disputes are largely not the responsibility of statutory agencies however you can find guidance here:

<https://www.warwickshire.police.uk/ro/report/cd/civil-dispute/>

Gypsy and Traveller Unauthorised Encampments

You can find information about reporting of unauthorised encampments and contact details for the appropriate agencies here:

<https://www.warwickshire.gov.uk/travellerunauthorisedsites>

Hate Crime

A hate crime is when someone commits a crime against you because of your disability, gender identity, race, sexual orientation, religion, or any other perceived difference. There are a number of different ways to report Hate Crime. <https://www.warwickshire.police.uk/advice/advice-and-information/hco/hate-crime/how-to-report-hate-crime/>

<https://www.reporthatenow.com/>

Other Reporting

Warwickshire Police have produced a wide range of guides and information sources on many other areas of crime and community safety:

<https://www.warwickshire.police.uk/advice/advice-and-information/>